


Claims Adjudication in Healthy Indiana Plan 2.0

The data shown below represents the trends from Q1 to Q4 2019 reports submitted by each MCE.

What does the OMPP Measure?

OMPP's Target

How are the MCEs Doing on these Measures?

 Exceeding the Target

 On Target

 Below the Target

		Anthem				CareSource				MDwise				MHS			
		Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019
<u>Among Institutional Claims (UB-04 Claim Type)</u>																	
Of those Received, Adjudicated Timely	98%	98.20%	98.05%	98.11%	93.34%	99.27%	99.66%	99.53%	98.98%	86.18%	80.03%	81.06%	99.64%	99.01%	98.32%	99.38%	99.39%
Of those Received, Denied Payment	no specific target	13.80%	12.49%	11.16%	12.16%	7.88%	7.38%	9.54%	20.66%	12.15%	11.92%	14.88%	5.90%	6.22%	6.13%	6.59%	5.59%
<u>Among Professional Claims (CMS-1500 Claim Type)</u>																	
Of those Received, Adjudicated Timely	98%	98.28%	99.17%	98.94%	94.98%	99.36%	99.89%	99.85%	99.44%	87.86%	86.69%	90.33%	98.38%	99.61%	99.50%	99.49%	99.78%
Of those Received, Denied Payment	no specific target	21.51%	18.32%	17.90%	18.75%	13.23%	12.53%	15.11%	9.75%	12.34%	15.79%	14.54%	11.18%	9.42%	8.31%	9.11%	7.37%
<u>Among Dental Claims</u>																	
Of those Received, Adjudicated Timely	98%	100.0%	99.86%	99.64%	99.55%	99.71%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.99%	100.0%	100.0%	100.0%	100.0%
Of those Received, Denied Payment	no specific target	5.75%	9.41%	10.27%	11.16%	15.08%	17.36%	18.00%	20.43%	8.38%	9.08%	10.09%	10.32%	7.98%	7.58%	7.62%	8.69%